

## MegaPath Solutions for Healthcare

Improve the Patient Experience. Protect Data.



# Improve the Patient Experience and Protect Patient Healthcare Information

## Medical Office Phone Systems

Ensure your patients are receiving a quality experience whenever they need to reach you. Empower doctors and staff to stay connected and handle calls professionally, from anywhere. Features, such as virtual receptionists, flexible call routing options, call recording, support mobility and improve your professional presence while safeguarding patient information.

## Application Integration

Simplify the way you work by adding calling and collaboration to the applications you use every day. Our phone services integrate with more than 25 CRM and Helpdesk applications.

## High-Speed Internet

Connect your practice, administrative offices and remote care providers with a wide range of business-class broadband services including Ethernet, T1, DSL, cable and broadband wireless, available nationwide.

## Managed WiFi

Support wireless medical devices, improve your patient and waiting room experience, and empower staff with access to reliable and secure WiFi. MegaPath's networking experts will design, configure, install, monitor, and manage your wireless network.

## Unified Communications

Enhance telemedicine with unified communications. Enable doctors, techs and staff to collaborate instantly among themselves and with patients via secure chat, text, screen sharing, and audio and video conferencing. Provide remote consultations and share x-rays from desktop, tablet and smartphone devices with MegaPath One.

## Contact Center

Manage heavy call volumes in medical clinics, hospitals, and insurance call centers with a HIPAA compliant, customer-centric call center solution that includes call queuing, routing, and quality control features.

## Secure Networking

The importance of the network in Healthcare is growing rapidly as providers adopt more cloud-based systems, engage in telemedicine, and perform more complex functions involving the exchange of electronic medical records and the delivery of remote clinical care. Let MegaPath's network security experts take the guesswork, risk, and hassle out of deploying a network that supports your mission-critical network traffic and patient data security.

## HIPAA Compliance

With MegaPath, you can rest assured our communications services have been classified as HIPAA compliant by a leading HIPAA consultant. We offer an Attestation of Compliance (AOC) and, should you require one, a Business Associate Agreement (BAA) that details each party's rights and obligations for safeguarding Protected Health Information (PHI) in accordance with HIPAA.

## The MegaPath Advantage

**HIPAA Compliant VoIP Network**

**Broad, Nationwide Service Portfolio**

**Over 20 years of Expertise**

**Dedicated Project Management**

**100% U.S.-based Technical Support, Available 24/7**

**One Provider. One Bill.**